

# WARRANTY FORM

## *TransEquatorial Solutions, Inc* **ESEE Knives**

Knives MUST be in a **Priority Mail box**. This warranty form **must be** completed and included or your knife will not be replaced.

Mail knife and form to:

**Rowen Manufacturing**  
**1280 Kohler Way**  
**Idaho Falls, ID 83401**



### Customer

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_

**State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

**Email:** \_\_\_\_\_

### Deliver to:

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_

**State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

### **Contents in this package:**

Although this does not affect your warranty replacement please help us by briefly explaining below what the problem is and what caused it. This helps us design better products in the future:

Where was the knife purchased: \_\_\_\_\_

How long have you owned the knife: \_\_\_\_\_

How did you break the knife: \_\_\_\_\_

We do not warranty against rust or normal wear and tear. Note: Our knives are made from high carbon 1095 steel. And while 1095 is a top choice for professional cutlery designed for hard use, it will rust and stain if not properly cared for - especially on the cutting edge and around the laser engraving. It is the user's responsibility to keep the blades properly lubricated and cleaned. We suggest using a dry film rust inhibitor such as TUF-GLIDE or TUF-CLOTH.